

Terms of service

We want to make being a MyGhanaonline customer the best experience it can be. The terms of using our service are set out with this in mind. If you have any queries about our terms of use, please email to info@myghanaonline.com. Customers are hereby reminded that MyGhanaonline is a website services division of ADS Media Agency. .

Note: all our services are covered by the General Terms and Conditions below and by actually using the services, you understand and agree that MyGhanaonline will treat your use of the Services as acceptance of the terms.

Our business is continually evolving and as such we reserve the right to change our Terms and Conditions when necessary. It is your responsibility to ensure that you are up to date with all of our T&Cs. We will, however, notify you of any prominent changes we feel you need to be pro-actively made aware of.

SELECTION OF A DOMAIN NAME

By applying to register a domain name, or by asking us to maintain or renew a domain name registration, you hereby represent and warrant to us that, to the best of the your knowledge and belief, neither this registration of a domain name nor the manner in which it is directly or indirectly to be used infringes upon the legal rights of a third party and, further, that the domain name is not being registered for nor shall it at any time whatsoever be used for any unlawful purpose whatsoever.

WHAT PERSONAL INFORMATION DO WE COLLECT?

When making a purchase with MyGhanaonline, we will collect your contact information, which includes name, address, email address and phone number, as well as payment information. When you become a MyGhanaonline customer you automatically subscribe to electronic newsletter and special offer promotions. You can adjust your email preferences and/or unsubscribe from certain communications via your MyGhanaonline Control Panel.

MEMBER ACCOUNT INFORMATION

You will receive a password and username upon registering for domain or hosting. You are responsible for maintaining the confidentiality of the password and username, and are fully responsible for all activities that occur under your password or account. You agree to

(a) Immediately notify MyGhanaonline.com of any unauthorized use of your password or account or any other breach of security

(b) Ensure that you exit from your account at the end of each session. We will not be liable for any loss or damage arising from your failure to comply with this Section.

CONTROL PANELS AND SERVER MANAGEMENT

MyGhanaonline provides web-based account and server management via a control panel. This is designed to give you control over your account and the chosen hosting server features. You can use your control panel to perform most of the routine account and server management tasks. Online help is available from MyGhanaonline's support website.

ACCOUNT RENEWAL

In order to insure uninterrupted service to your website, all plans will automatically renew at the end of the plan's Billing cycle. Plan renewal charges are based on the prevailing rate on the date of renewal according to the service selected. Plans are renewed for the same billing cycle. If you wish to cancel your plan before plan renewal, you inform us.

TERMINATION OF ACCOUNT

MyGhanaonline reserves the right to suspend or cancel a customer's access to any or all services provided by MyGhanaonline when MyGhanaonline decides that the account has been inappropriately used or otherwise.

OUR INVOLVEMENT IN DISPUTEES

We will not participate in any way in any dispute between you and any party other than us regarding the registration and use of your account. You shall not name us as a party or otherwise include us in any such proceeding. In the event that we are named as a party in any such proceeding, we reserve the right to raise any and all defenses deemed appropriate, and to take any other action necessary to defend ourselves

USER SUBMISSION

Company does not claim ownership of any information, data, text, software, music, sound, photographs, graphics, video, messages, tags, or other materials you submit or make available for web design, you own all rights to user submissions. However, to enable Company to provide the Service, you grant Company a worldwide and fully sub-licensable license to use, modify, adapt, publish, translate, publicly perform, and publicly display your User Submissions (in whole or in part) in any format or medium now known or later developed and you agree that you are solely responsible for all of your User Submissions or materials.

REGARDING LOADING OF WEBSITE

Websites are loaded on the internet only when client are satisfied with the designs and the in formations. After the loading of the site any other changes is considered as site maintenance or site update which attracts an additional cost

TERMS OF PAYMENT

Payments may be made by Cheque, Direct Deposit or Swift # (For accounts details see invoice or proforma).

POLICIES CONCERNNG PAYMENTS

We provide a level of flexibility on how our client pays for our services. Payment of Website development may be accepted in two installments. The first payment is made with the submission of materials to show commitment and the rest paid before the loading of the website on the internet

OUR LICENSE TO USE.

When you submit or post any material, you are granting us, and anyone authorized by us, a royalty-free, unrestricted worldwide license to public your site on our portfolio in the course of our marketing